Terms of Use

AE CHEMIE, INC. | EFFECTIVE DATE: NOVEMBER 16, 2026

Please read these Terms of Use before using the AE Chemie website or its business-facing services.

1. Scope and acceptance

These Terms of Use govern access to and use of https://aechemie.com (the "Website"), including its product catalog, customer accounts, sample requests and technical-documentation request functions. The Website is operated by AE Chemie, Inc. ("AE Chemie," "we," "us," or "our"). By using the Website, you agree to these Terms and applicable laws. If you do not agree, do not use the Website.

These Terms govern use of the Website, not the separate commercial terms of any product purchase, supply agreement or quotation.

2. Business information and product materials

The Website provides information about ingredients and raw materials for the personal-care and cosmetics industries, including trade names, INCI information, descriptions, formulations and technical materials. Content is provided for general business and informational purposes and may change without notice.

Product descriptions, recommendations, formulation examples and documents do not constitute a guarantee of suitability, product approval, regulatory compliance, safety for a particular use or the results of a formulation. Users are responsible for their own evaluations, testing and compliance with laws and regulations applicable to their products, markets and intended uses. Always review current documentation and contact AE Chemie before relying on product information for a critical decision.

3. Accounts and access

Where registration is available, you agree to provide accurate and current account, company and contact information, maintain the confidentiality of your login credentials and notify us promptly of suspected unauthorized account use. You are responsible for activity under your account to the extent permitted by law.

AE Chemie may limit or suspend access where reasonably necessary to protect the Website, users or systems, investigate misuse or comply with law. Access to a customer account does not establish a right to receive products, samples, prices or technical documentation.

4. Sample and document requests

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You agree to supply accurate shipping, company and intended-use details where requested. Additional shipping arrangements, eligibility conditions or separately agreed commercial terms may apply.

5. Permitted use and prohibited conduct

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6. Third-party links and services

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7. Disclaimer

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9. Changes and availability

We may update Website content, features and these Terms. Updated Terms will be posted with a revised effective date. Continued use after changes take effect constitutes acceptance to the extent permitted by law. We may modify or discontinue Website features, subject to applicable obligations.

10. Governing law

These Terms are governed by the laws of the State of California, United States, without regard to conflict-of-laws rules, except where mandatory laws provide otherwise. Any dispute forum or legal remedy remains subject to applicable law.

11. Privacy

Our Privacy Policy describes how we process personal information in connection with the Website.

Contact

Questions about this document may be directed to info@aechemie.com or +1 310 523 2888, or mailed to AE Chemie, Inc., 13920 South Figueroa Street, Los Angeles, CA 90061, United States.